



GF Machining Solutions

At a glance

We enable our customers to run their businesses efficiently and effectively by offering innovative Milling, EDM, Laser, Spindle, Automation and Tooling solutions. A comprehensive package of Customer Services completes our proposition.

www.gfms.com

+GF+

GF Machining Solutions

+GF+

Service + Success

We take you to new heights



Guiding your ascent

Whether it is Milling, EDM, Laser Texturing or Additive Manufacturing, we guide you throughout the entire lifecycle of our Machining and Automation tools in order to help you reach your peak performance.

Our trusted experts backed by our latest cutting-edge, intelligent Digital Solutions, provide a full range of services:

- Hands-on operational assistance
- Performance-oriented training academy
- State of the art certifications by industry sector and on machining equipment
- Hardware and software upgrades
- Transformational advice on business model
- Financial solutions for the optimization of operating costs

You can count on our globe-spanning network of competence centers to drive **your improvement processes**, whenever and wherever.

Our Success Packs


As a long-time partner, since 1802 we have been serving various industrial segments and have been dedicated to providing you with a first-in-class combination of services.

We have conceived our new Success Packs range for maximizing **your return on investment**, empowering you in your quest for success whatever your industrial profile.


Find your Success Pack

Our subscription packs feature a comprehensive range of services that ensure the access and support that is necessary to get the most out of your assets today while preparing for the challenges of tomorrow.

 **Silver+**
Secure your future

 **Silver**
Set the foundation for growth

 **Bronze+**
Achieve flawless production

 **Bronze**
Get back on track fast

Our services

 Bronze  Bronze+  Silver  Silver+

Extended Warranty		Additional one year warranty with spare parts and labor included.					+
Ball Bar Testing		Yearly positioning performance check-up for NC machines according to international standards.					+
Secure Backup		Annual software backup on USB and GF Machining Solutions server or hard drive cloning.					+
Upgrade		Annual innovative upgrade.				+	+
Certificate		Issued every year for customers using GF Machining Solutions certified wear parts and maintenance services.				+	+
Discounts		Special price on parts and labor related to preventive maintenance and on-site intervention.				+	+
Preventive Maintenance		An annual scheduled intervention on site with spare parts change included.				+	+
Extended Remote Support		rConnect support 24 hours a day during working days.				+	+
Advanced Diagnosis		Annual check-up on the key component of a machine (e.g. spindle for milling machines) with detailed report.				+	+
Speedy Access		Digital support within 30 minutes through rConnect and service calls support within 1 hour. Pole position scheduled on the service intervention starting grid.			+	+	+
rConnect		Connected assistance tools including remote control and diagnostic, and also smartphone messaging on machine status support.			+	+	+
Hotline		Free dedicated support by phone during standard working days.			+	+	+

